



**Farmington Community Library
Board of Trustees Meeting
Thursday, February 13, 2025
6:00 p.m.**

Contact Trustees

<http://www.farmlib.org/contact-the-library-board/>

Farmington Community Library

FARMLIB.ORG

Farmington Community Library Board of Trustees
Regular Meeting – 6:00 p.m.
February 13, 2025

- **Call to Order**
- **Approval of Agenda**
- **Minutes**
 - Approval of January Minutes
- **Treasurers Report**
 - Approval of January operating bills 2025
 - Financial Reports
- **Friends of the Library**
- **Director's Report**
 - Staff introductions Sona Avedikian & Haily Hastings
- **Unfinished Business**
 - Tax Captures
- **Sub-Committee Updates**
 - **Finance Committee**
 - **Facilities**
 - **Personnel Committee**
- **New Business**
 - Amendment of minimum wage motion
- **Correspondence**
- **Public Comment (3 minutes per person)**
- **Trustee Comment**
- **Adjournment**

Farmington Community Library Board of Trustees
Study Session - 5:00 p.m. - January 9, 2025
Board Meeting - 6:00 p.m.

Board Members Present: McClellan, Muthukuda, Brown, Murphy, Doby, Snodgrass, White, Snead

Board Members Absent: None

Staff Members Present: Siegrist, Baker, Showich-Gallup, Peterson

Staff Members Absent: None

CALL TO ORDER

The Study Session was called to order at 5:07 by President Ernie McClellan.

MASTER PLAN DISCUSSION

ADJOURNMENT

The Study Session was adjourned by President McClellan at 6:00.

Regular Meeting

Board Members Present: McClellan, Muthukuda, Brown, Murphy, Doby, Snodgrass, White, Snead

Board Members Absent: None

Staff Members Present: Siegrist, Baker, Showich-Gallup, Peterson

Staff Members Absent: None

CALL TO ORDER

The Regular Board Meeting was called to order at 6:05 by President Ernie McClellan.

APPROVAL OF AGENDA

MOTION by White to approve the Agenda for the January 9, 2025 Board meeting, adding the item of swearing in a new board member, was supported by Brown.

Vote: Aye: All in favor (8-0)

Opposed: None

Motion passed.

SWEARING-IN

Dr. Steven Snead, of Farmington, is sworn in as a member of the Farmington Community Library Board of Trustees. All eight board seats are now filled.

APPROVAL OF MINUTES

MOTION by White to approve the Minutes of the Regular Board Meeting held December 12, 2024, was supported by Muthukuda.

Vote: Aye: All in favor

Opposed: None

Motion passed.

TREASURER'S REPORT

MOTION by Brown to approve paying December 2024 operating bills totaling \$395,172.05 was supported by Doby.

Vote: Aye: All in favor

Opposed: None

Motion passed.

MOTION by Brown to receive and file the December 2024 financial reports was supported by Muthukuda.

Vote: Aye: All in favor

Opposed: None

Motion passed.

FRIENDS' REPORT (S. Charlesbois)

- Oscar Shorts cannot return this year, due to several factors.
- Friends Board is considering a cities-wide postcard mailing.

- Fall Author will be Kiley Reid (novels include *Such a Fun Age* and *Come and Get It*).
Date to be announced.

LIBRARY DIRECTOR'S REPORT (K. Siegrist)

- Thank-yous received from Bosch (for ongoing relationship with FCL) and from the Optimists (for a donation made by the Friends).
- Sona Avedikian, FCL graphic designer, illustrated the picture book *Lost Words: An Armenian Story of Survival and Hope*. The book was named one of the Best Books for Kids for 2024 by the New York Public Library.
- Sherri Vaughn, FCL librarian and grant expert, has obtained a \$5,000 sponsorship from T-Mobile to support the Summer Reading Program.
- Artwork from Farmington Public Schools PTA's Reflections Contest winners is on display at Twelve Mile through February 13.
- Both buildings will undergo an ADA Compliance Review with the Eastern Michigan Disability Network.

- The annual mingle and grab-a-bagel event with the Farmington Chamber of Commerce will be held April 13.
- Sarah Zitter, FCL Marketing Director, is tracking programs by attendance as well as by number of views to help staff better understand which programs generate interest as well as attendance.

UNFINISHED BUSINESS

Tax Capture

No motion. (Topic will return in February, after S. Snodgrass and E. McClellan obtain final legal input.)

SUBCOMMITTEE UPDATES

Finance (K. Brown)

- Treasurer Brown highlights amounts in MI Class accounts - listed in monthly financial reports.

Facilities (S. Snodgrass)

- Summary of January 2 committee meeting:
- S. Zitter will bring updated information on outdoor digital sign to board again at February meeting.
- New night cleaners started on January 2.
- Rocks in parking lot islands will be augmented in spring.
- Next Facilities meeting will be February 6.

MOTION by Snodgrass to approve the Master Plan created by MCD as a working vision for FCL was supported by Brown.

Vote: Aye: All in favor

Opposed: None

Motion passed.

Personnel (D. Muthukuda)

- Committee will meet with K. Siegrist on January 23 to discuss the director's evaluation.
- Comparing to other libraries, FCL's hours and holiday closures are in line with surrounding communities.

MOTION by Muthukuda to set the FCL minimum wage at \$12.48 to align with the State of Michigan was approved by Doby.

Vote: Aye: All in favor

Opposed: None

Motion passed.

MOTION by Muthukuda to update paid leave policies for full-time and part-time employees as well as for shelvers / aides / substitutes in order to align with the Michigan Paid Leave Act was supported by Brown.

Vote: Aye: All in favor

Opposed: None

Motion passed.

New business

None

CORRESPONDENCE

None

PUBLIC COMMENT

H. Missaghi, Farmington Hills: please consider staying open later, on holidays. Also, please avoid using “old” for describing patrons of more maturity.

M. Showich-Gallup: thank you for valuing relationship with DDA and not changing the amount of tax capture.

TRUSTEE COMMENT

S. Snodgrass: how do patrons like the outdoor lockers? (Report will be coming.)

C. Doby: Thank you again to K. Siegrist and M. Showich-Gallup for help with Farmington Elks Warm Welcome event. Thank you to board members who judged Elks scholarship essays.

S. Snead: board might consider when on agenda Public Comment should occur.

E. McClellan: K. Siegrist and EM have talked about possibly opening a portion of the library on closed days, or finding ways to provide service outside of hours. Lockers are a part of this. Please come to MLK Day activities (all weekend). EM acknowledges National Day of Mourning for President Jimmy Carter.

ADJOURNMENT

The Board meeting was adjourned by President McClellan at 7:43. The next meeting of the Library Board is scheduled for Thursday, February 13, 2025, at 6:00 pm.

Respectfully Submitted,

Jim White, Secretary
Library Board of Trustees



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Southfield, MI 48075
Tel: 248.352.2500
Fax: 248.352.0018
plantemoran.com

February 10, 2025

To: Kelley Siegrist, Library Director
Farmington Community Library (FCL) Board of Directors

Re: January 2025 Monthly Financial Statements

Enclosed are the following Monthly Financial Statements for your review:

1. Check Register
2. Balance Sheet – General Fund
3. Revenue & Expenditure Report – General Fund
4. Balance Sheet – Endowment Fund
5. Revenue & Expenditure Report – Endowment Fund
6. Balance Sheet – Capital Reserve Fund
7. Revenue & Expenditure Report – Capital Reserve Fund
8. Investment Report

Thank you.

Disclaimer: These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided on them.

Farmington Community Library Check register

Date	Payee	Document no.	Amount Cleared
01/03/2025	10126--Michigan Employers Retirement		197.69 01/31/2025
01/07/2025	10009--Consumers Energy		1,274.62 01/31/2025
01/07/2025	10584--Spectrum Enterprise		149.98 01/31/2025
01/08/2025	10007--Matt Watroba	27233	1,800.00 01/31/2025
01/09/2025	10009--Consumers Energy		3,093.69 01/31/2025
01/10/2025	10595--USPS		350.00 01/31/2025
01/13/2025	10014--T-Mobile		1,140.42 01/31/2025
01/13/2025	10021--Home Depot Credit Services		357.06 01/31/2025
01/14/2025	10019--Clear Rate Communications		375.61 01/31/2025
01/15/2025	10330--Comerica Commerical Card Services		1,884.65 01/31/2025
01/15/2025	10147--EHIM		1,466.56 01/31/2025
01/15/2025	10147--EHIM		128.85 01/31/2025
01/15/2025	10063--City Of Farmington - Water		3,226.07 01/31/2025
01/15/2025	10126--Michigan Employers Retirement		296.02 01/31/2025
01/15/2025	10126--Michigan Employers Retirement		5,702.21 01/31/2025
01/15/2025	10126--Michigan Employers Retirement		1,298.21 01/31/2025
01/15/2025	10126--Michigan Employers Retirement		1,896.98 01/31/2025
01/15/2025	10126--Michigan Employers Retirement		4,803.69 01/31/2025
01/15/2025	10126--Michigan Employers Retirement		6,648.42 01/31/2025
01/15/2025	10589--Paylocity		69.64 01/31/2025
01/15/2025	10589--Paylocity		28,255.74 01/31/2025
01/21/2025	10589--Paylocity		1,504.28 01/31/2025
01/21/2025	10015--Toshiba America Business Solutions		2,350.62 01/31/2025
01/21/2025	10005--DTE Energy		10,880.71 01/31/2025
01/21/2025	10005--DTE Energy		3,034.75 01/31/2025
01/22/2025	10144--Mutual Of Omaha		1,800.48 01/31/2025
01/23/2025	10021--Home Depot Credit Services		302.31 01/31/2025
01/24/2025	10143--Blue Care Network	27234	60,876.40 01/31/2025
01/29/2025	10126--Michigan Employers Retirement		275.59 01/31/2025
01/29/2025	10126--Michigan Employers Retirement		5,718.29 01/31/2025
01/29/2025	10126--Michigan Employers Retirement		1,298.21 01/31/2025
01/29/2025	10126--Michigan Employers Retirement		1,540.01 01/31/2025
01/29/2025	10126--Michigan Employers Retirement		3,203.69 01/31/2025
01/29/2025	10126--Michigan Employers Retirement		6,654.17 01/31/2025
01/29/2025	10126--Michigan Employers Retirement		23,322.38 01/31/2025
01/29/2025	10589--Paylocity		57.01 01/31/2025
01/29/2025	10589--Paylocity		28,228.77 01/31/2025
	Total for Comerica 01-4744		<u>215,463.78</u>

Bank: Bill.com Clearing - Bill.com Money Out Clearing Account no:

01/09/2025	10342--OnSolve, LLC		32.00 In Transit
01/09/2025	10626--NorthStar Mat Service		85.06 In Transit
01/09/2025	10079--Midwest Tape Hoopla		14,399.49 In Transit
01/09/2025	10664--Joel Greene		2,000.00 In Transit
01/09/2025	10666--Jan-Pro Detroit, LLC		9,677.40 In Transit
01/09/2025	10663--Heather Bruegl		200.00 In Transit
01/09/2025	10662--Dan Patton		140.00 In Transit
01/09/2025	10665--American Spirit		48.00 In Transit
01/09/2025	10389--4Imprint, Inc		1,032.08 In Transit
01/09/2025	10031--Quill LLC		531.67 In Transit
01/09/2025	10186--Cengage Learning Inc / Gale		73,236.21 In Transit
01/10/2025	10054--Schindler Elevator Corp		2,782.50 In Transit
01/10/2025	10573--MCD Architects		1,140.00 In Transit
01/22/2025	10082--OverDrive, Inc		3,000.00 In Transit
01/22/2025	10473--Xemplar Club		175.00 In Transit
01/22/2025	10029--Unique		256.10 In Transit
01/22/2025	10667--TruDoor, LLC		432.80 In Transit
01/22/2025	10035--The Library Network		1,925.57 In Transit
01/22/2025	10669--The Globe Pequot Publishing Group		462.58 In Transit
01/22/2025	10032--The Friends Of The Library		978.00 In Transit
01/22/2025	10409--Rebecca Brown		50.00 In Transit
01/22/2025	10031--Quill LLC		1,566.78 In Transit
01/22/2025	10257--Oakland County Treasurer		92.09 In Transit
01/22/2025	10626--NorthStar Mat Service		94.34 In Transit
01/22/2025	10187--Network Services Company		1,385.92 In Transit
01/22/2025	10498--Muniweb		195.00 In Transit
01/22/2025	10668--Midas Auto Service & Tires		3,866.08 In Transit
01/22/2025	10670--Michigan Business Consultants		6,460.00 In Transit

**Farmington Community Library
Check register**

Date	Payee	Document no.	Amount Cleared
01/22/2025	10345--Kennedy Industries		2,500.00 In Transit
01/22/2025	10027--Great Lakes Ace Hardware		90.21 In Transit
01/22/2025	10020--Gordon Food Service Inc		129.97 In Transit
01/22/2025	10040--Foster, Swift, Collins & Smith		196.00 In Transit
01/22/2025	10026--FJ Lafontaine & Sons Landscaping		2,955.00 In Transit
01/22/2025	10485--Dow Jones & Company		1,800.00 In Transit
01/22/2025	10045--Discount School Supply		131.27 In Transit
01/22/2025	10024--City of Farmington Hills		38.17 In Transit
01/22/2025	10435--Chicago Distribution Center		90.65 In Transit
01/22/2025	10231--CCH Incorporated		245.80 In Transit
01/22/2025	10353--CBIZ Retirement Plan Services Inc.		2,226.00 In Transit
01/22/2025	10364--Blick Art Materials		104.29 In Transit
01/22/2025	10553--Thomas Kline/Crimson Multimedia		882.38 In Transit
01/22/2025	10082--OverDrive, Inc		14,655.05 In Transit
01/22/2025	10012--NBS		3,267.00 In Transit
01/22/2025	10011--Midwest Tape		2,604.36 In Transit
01/22/2025	10004--Ingram Library Services		2,137.15 In Transit
01/22/2025	10000--Baker & Taylor Inc		9,613.90 In Transit
01/22/2025	10502--Amazon Capital Services		1,372.80 In Transit
01/27/2025	10660--B Syde, LLC		(750.00) In Transit
01/31/2025	10666--Jan-Pro Detroit, LLC		10,028.00 In Transit
01/31/2025	10035--The Library Network		3,916.00 In Transit
01/31/2025	10031--Quill LLC		857.22 In Transit
01/31/2025	10626--NorthStar Mat Service		85.06 In Transit
01/31/2025	10187--Network Services Company		536.50 In Transit
01/31/2025	10049--Johnson Controls Fire Protection		200.00 In Transit
01/31/2025	10448--Faren Watson		45.56 In Transit
01/31/2025	10046--EnvisionWare, Inc		28.75 In Transit
01/31/2025	10090--Dubois Chemicals, Inc		253.00 In Transit
01/31/2025	10364--Blick Art Materials		14.99 In Transit
01/31/2025	10141--Benistar/UA-6803		4,873.60 In Transit
01/31/2025	10502--Amazon Capital Services		18.99 In Transit
01/31/2025	10553--Thomas Kline/Crimson Multimedia		607.45 In Transit
01/31/2025	10011--Midwest Tape		4,757.56 In Transit
01/31/2025	10000--Baker & Taylor Inc		5,453.57 In Transit
	Total for Bill.com Clearing		202,210.92

Motion Required:

I move that the Board approve the expenditures as presented

GRAND TOTAL: \$417,674.70

General Fund

Farmington Community Library
 Comparative Balance Sheet
 As of January 31, 2025

	PERIOD ENDED 06/30/2024	PERIOD ENDED 01/31/2025	CHANGE	% CHANGE
Assets				
Cash & Cash Equivalents				
001000 - General Checking - Comerica	775,621.52	600,750.64	(174,870.88)	(22.54) %
004000 - Petty Cash	1,260.00	1,285.00	25.00	1.98 %
011000 - Millage Money Market Comerica	3,298,524.04	3,199,355.75	(99,168.29)	(3.00) %
017001 - MI Class - Millage	4,053,968.79	7,156,568.62	3,102,599.83	76.53 %
Total Cash & Cash Equivalents	8,129,374.35	10,957,960.01	2,828,585.66	34.79 %
Other Assets				
018000 - Accounts Receivable	201,945.72	0.00	(201,945.72)	(100.00) %
040000 - Accounts Receivable - Metro Net	6,000.00	110,062.21	104,062.21	1,734.37 %
042000 - Accounts Receivable - Friends	73,078.56	16,972.39	(56,106.17)	(76.77) %
043000 - Accounts Receivable - Interlibrary Loan	92.72	64.94	(27.78)	(29.96) %
123000 - Prepaid Expense	252,363.79	0.00	(252,363.79)	(100.00) %
Total Other Assets	533,480.79	127,099.54	(406,381.25)	(76.17) %
Total Assets	8,662,855.14	11,085,059.55	2,422,204.41	27.96 %
Liabilities and Equity				
Liabilities				
Current Liabilities				
202000 - Accounts Payable	80,217.24	38,512.57	(41,704.67)	(51.98) %
202100 - Manual Accounts Payable	3,418.44	0.00	(3,418.44)	(100.00) %
209000 Friends of the Library - Book Sale	0.00	6,356.67	6,356.67	100.00 %
230000 - Due to Other Governments	27,366.99	27,366.99	0.00	0.00 %
257000 - Accrued Payroll	86,314.87	0.00	(86,314.87)	(100.00) %
258000 - Section 125 - Medical Reimbursement	1,788.19	0.00	(1,788.19)	(100.00) %
259000 - 457 ICMA Voluntary Savings Plan	5,572.53	0.00	(5,572.53)	(100.00) %
269000 - Garnishments	50.29	0.00	(50.29)	(100.00) %
290000 - 401(a) MERS Retirement Plan	1,606.79	0.00	(1,606.79)	(100.00) %
291000 - MERS Health Care Savings Plan	2,872.16	0.00	(2,872.16)	(100.00) %
293000 - FICA - Employer & Employee Pay	27,014.99	0.00	(27,014.99)	(100.00) %
296000 - MERS DB Retirement	191.21	0.00	(191.21)	(100.00) %
Total Current Liabilities	236,413.70	72,236.23	(164,177.47)	(69.44) %
Long Term Liabilities				
339000 - Unearned Revenues	73,078.56	0.00	(73,078.56)	(100.00) %
Total Liabilities	309,492.26	72,236.23	(237,256.03)	(76.65) %
Equity				
390000 - Fund Balance	7,093,338.07	8,353,362.88	1,260,024.81	17.76 %
Total Equity	7,093,338.07	8,353,362.88	1,260,024.81	17.76 %

General Fund

Farmington Community Library
Comparative Balance Sheet
As of January 31, 2025

	PERIOD ENDED 06/30/2024	PERIOD ENDED 01/31/2025	CHANGE	% CHANGE
Net Income BS	1,260,024.81	2,659,460.44	1,399,435.63	111.06 %
Total Liabilities and Equity	8,662,855.14	11,085,059.55	2,422,204.41	27.96 %

Director's Report February 2025

Patron Comments

Included in your Board packet.

REMINDER: March Board Meeting at Farmington Location.

Battle of the Books

Battle of the Books will be held on Friday, April 11 from 7:00 – 9:00 PM. The Teen department is looking for volunteers to help with the program. In the past Board members have helped with scoring and costume judging. Rebecca and Sarah will be reaching out to the board to garner interest in helping at the Battle.

State of the Cities

The State of the Cities will be held in a different format this year. It will be held on Tuesday, April 1 at The Hawk. The format and timeline will be as follows:

4:30–6:30 PM Business Expo

5:00–6:30 PM VIP Reception

7:00–8:30 PM Formal Presentation by the Mayors and FPS Superintendent.

The library will have a table at the Business Expo.

Bosch Grant

It's time for the Bosch Grant! Submissions are due mid-to end of February. This year we are looking to fund Udemy, Fiero Code Software, the Seed Library, Robot Kits, Laptops, and Laptop Dispensing System.

Art Project

A local artist and frequent patron stopped in to propose a piece of art for the library.

Draft Budget FY 2025–2026

A draft budget needs to be submitted to the Board at the March meeting. I will be working with Plante Moran to get initial numbers. Plante Moran will also be drafting a budget forecast so that we can better understand how master plan projects may affect our budget.

Barbershop Window

We have the barbershop window at the corner of Grand River and Farmington for a few weeks in February. Maria and staff installed the display on Monday, Feb. 3

Staff Announcements

Sally Campbell has officially announced her retirement. Sally's last day with FCL will be June 27. The position has been posted. Two new staff members will be starting in February and March as Patron Services Assistants – Frances Trimble and Sarah Offerman. We have a new Facilities Assistant – Christian Starr.

Seed Library Kickoff

Sunday, March 9 from 1:30–3:30 PM. This is a very popular program, and we expect to have a lot of traffic that day.

ADA Assessment

As one of our Strategic Plan goals for this year, we had an ADA Assessment done at both libraries. The assessment was done by the Disability Network Eastern Michigan. Results will be shared at the board meeting.

Submitted by

Kelley Siegrist
Director

Farmington Community Library Output Statistics - January 2025

Circulation Services	Jan 2025	Jan 2024	Change	This YTD	Last YTD	Change
Liberty Street	20,419	19,618	801	141,325	138,609	2,716
12 Mile	45,295	45,872	(577)	311,628	317,957	(6,329)
eBooks	20,615	17,083	3,532	124,713	105,153	19,560
Total Circulation	86,329	82,573	3,756	577,666	561,719	15,947
Self-Service Components of Total Library Circulation:						
Circulation via Website	639	486	153	4,822	4,731	91
Circulation via Self Check	20,985	20,619	366	139,995	135,760	4,235
Self-Service % of Total Circs	25.05%	25.56%	-0.51%	25.07%	25.01%	0.06%
Door Counters	Jan 2025	Jan 2024	Change	This YTD	Last YTD	Change
Liberty Street	10,118	9,637	481	76,415	62,771	13,644
12 Mile	19,124	18,917	207	121,624	131,782	(10,158)
Total Library Visitors	29,242	28,554	688	198,039	194,553	3,486
Information Services	Jan 2025	Jan 2024	Change	This YTD	Last YTD	Change
Online Chat	24	32	(8)	156	184	(28)
eMail	424	562	(138)	3,782	3,004	778
Liberty Street Phone	585	584	1	3,172	3,320	(148)
Liberty Street In-Person	3,942	3,262	680	27,200	23,099	4,101
Liberty Street Total	4,527	3,846	681	30,372	26,419	3,953
12 Mile Phone	1,150	1,447	(297)	7,857	6,976	881
12 Mile In-Person	6,024	5,965	59	43,596	38,004	5,592
12 Mile Total	7,174	7,412	(238)	51,453	44,980	6,473
Total Library Use	12,149	11,852	297	85,763	74,587	11,176
Electronic Services	Jan 2025	Jan 2024	Change	This YTD	Last YTD	Change
PC and Wireless Logins:						
Liberty Street Public Computers	1,601	1,398	203	11,217	9,638	1,579
12 Mile Public Computers	1,945	1,852	93	13,997	12,830	1,167
Public Computer Total	3,546	3,250	296	25,214	22,468	2,746
Liberty Street Wireless	1,865	1,655	210	13,992	11,891	2,101
12 Mile Wireless	3,386	3,081	305	23,163	19,625	3,538
Wireless Total	5,251	4,736	515	37,155	31,516	5,639
Total Computer Use	8,797	7,986	811	62,369	53,984	8,385
Web Pages Viewed:						
Adult, Teen & Children's Pages	66,945	61,087	5,858	398,324	360,574	37,750
Catalog Searches	95,432	66,493	28,939	490,864	452,011	38,853
Total Web Pages Viewed	162,377	127,580	34,797	889,188	812,585	76,603
Programs	Jan 2025	Jan 2024	Change	This YTD	Last YTD	Change
Programs	138	114	24	853	741	112
Attendance	3,481	3,004	477	23,141	21,400	1,741
Group Study Room Use	Jan 2025	Jan 2024	Change	This YTD	Last YTD	Change
Liberty Street	70	67	3	481	366	115
Twelve Mile	550	434	116	3,265	1,989	1,276



Suggestion:

you
are
rockin' it!
thanks!

Thank you for taking the time to fill out this form. Please place it in the Suggestion Box. Our leadership reads and reviews all suggestions!



NAME:

DATE:

ADDRESS:

PHONE:

What made your Library visit special?

your Books are so good

Turn over to leave a suggestion for Library staff.

We ♥ the



What are you doing?

NAME: _____
DATE: _____
ADDRESS: _____
PHONE: _____
What is

ZIP: _____

Thank you to the childrens department info desk / both locations so many happy smiling friendly librarians help guide me through my needs today in grant jennings, connect 4
Turn over to leave a suggestion for Library staff. & some fun pop up books & a stack of playaways!



Suggestion:

Greg was very helpful and kind. He was very knowledgeable and patient. Please reward Greg. Excellent Customer Service Skills
T. Barnes

Thank you for taking the time to fill out this form. Please place it in the Suggestion Box. Our leadership reads and reviews all suggestions!



suggestion:

Why Do you HAVE

MEN'S HEALTH Magazine

and Not WOMENS?

VEGAN Magazine too!

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Suggestion:

Thank you for once again
providing meaningful MLK Day
celebration events.

I & my family from library

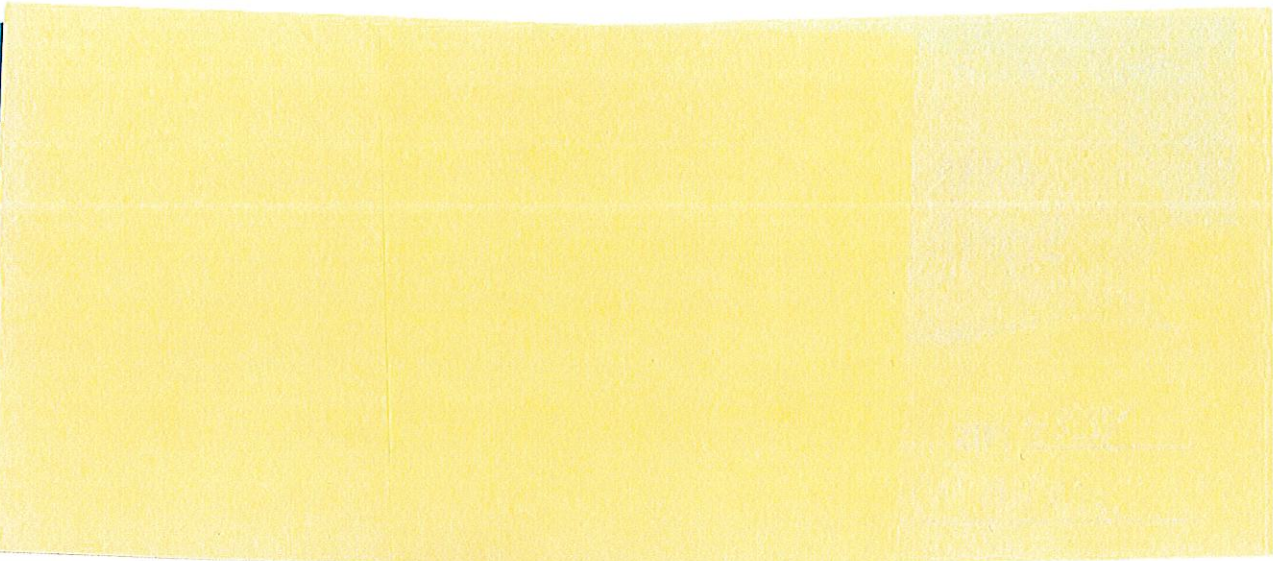
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Suggestion:

The banister going down to the
kid's room at one point is not safe
because of uneven part that's kind of
like a corner. I jammed my hand on
it. Needs to be just straight.

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NAME: _____

DATE: _____

ADDRESS: _____

PHONE: _____

What made your Library visit special?

The staff is Always
helpful. I love FCL ♥

Turn over to leave a suggestion for Library staff.



NAME: _____

DATE: _____

ADDRESS: _____

PHONE: _____

What made your Library visit special?

I had so much fun a T.A.C.,
but I got to old. I wish there
was a program similar for 6-8 graders
Thank you.

Turn over to leave a suggestion for Library staff.



Suggestion:

The chairs by the magazines facing the windows (Adult Area) need a bit of cushioning on the back rail! 😊

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Suggestion:

Alphabetize new arrivals, on website, by authors

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